

Congrats Jade. Awesome Service!



The best hairstylists develop a close rapport with their clients. They listen carefully, give advice, and then deliver a great new look.

Recently Jade Hersom of Zentra Hair Design in Hamilton did this brilliantly for an 11 year old wanting to change her hair style for the first time.

Her mum was so impressed with the trouble Jade went to that she nominated her for a KiaOraMai Awesome Service Award, and Auckland Chamber of Commerce chief executive Michael Barnett judged her to be the December award winner.

Read about Jade's awesome service at www.awesome-service.co.nz. It's an excellent example of how great customer service wins hearts – and wallets.

To find out about inspirational Kiwi customer service training go to www.kiaoramai.co.nz, and to salute someone in business for giving you exceptional customer service go to www.awesome-service.co.nz and nominate them.

