

Award Winning Social Intelligence



When she's ready to establish a career in a few years, a potential employer will read Memphis Wright's CV and quickly identify that she has an X-Factor they love – empathy.

Memphis, 14, is the June KiaOraMai Awesome Service Award winner for (literally) going out of her way when delivering Hamiltonian Patricia Waugh's Waikato Times.

Patricia, 81, nominated Memphis for a KiaOraMai Awesome Service Award to salute her for delivering her paper to the door each day for two years, rather than just putting it in her letterbox. Then when Patricia's husband died Memphis went to his funeral, and volunteered to help make cups of tea and coffee for the 70 guests.

Patricia, a retired school teacher, says while many young people come under a negative spotlight, those like Memphis deserve positive recognition.

There are also a few interesting coincidences surrounding her award win. Memphis has been delivering the Waikato Times for three years and delivers 110 papers a day (she has three rounds). Over the past three years 110 service-minded folk in business have been rewarded with Awesome Service Awards.

The youngest winner of a KiaOraMai Awesome Service Award, Memphis reminds us again of the adage "Hire for attitude, train for skill."

To salute someone in business for giving you exceptional customer service, go to www.awesome-service.co.nz and nominate them. And to find out about inspirational Kiwi customer service training go to www.kiaoramai.co.nz.



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awesome service
awards

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