

# Congratulations Helen Wilkes – Hutt mortgage broker extraordinaire!

**Helen Wilkes of Abode Mortgages in Upper Hutt is the December KiaOraMai Awesome Service Award winner, having been nominated by very happy client, Diana Edwards.**



## Diana reports:

“Earlier this year my 20-year-old son contacted Helen asking for some advice about how to go about purchasing a property and securing mortgages. The purchase of the house was to be a joint venture with his sister and her husband so the arrangements were quite complex. Helen was so helpful at answering all our questions regarding properties, mortgages, trusts, insurance,

solicitors etc. Anything we threw at her she was always happy to work out and it never felt as though we were being a nuisance or problem to her, even though she was dealing with phone calls and visits from three people individually. The final accolade belongs to Helen for the patience she showed in dealing with the bank and solicitor on settlement day. We can't speak highly enough of her great service.”

Do you have story about someone in business giving you awesome customer service? Go to [www.awesome-service.co.nz](http://www.awesome-service.co.nz) today and tell us about them. We'll put your nomination up on the Awesome Service Awards website for everyone to see, and Chambers of Commerce judge Michael Barnett could make them one of the monthly award winners.

And to find out about inspirational customer service training go to [www.kiaoramai.co.nz](http://www.kiaoramai.co.nz).



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