

Inspirational service by local business wins national award



LITTLE CUP, BIG SERVICE: Foil Em! Etching and Design's Peter Duncan and Raewyn Schubert with sisters, Carol Judkins (right) and Janice Good and the athletics cup that belonged to their mother.

Te Awamutu business owner, Peter Duncan, has won a national award for providing inspirational customer service.

Mr Duncan, who owns Foil Em! Etching and Design, was nominated by Te Awamutu sisters, Carol Judkins and Janice Good, after he went out of his way to repair an athletic cup that had been won by their late mother in 1933.

The sisters and their two brothers wanted to display the cup at an afternoon tea following their mother's funeral, but its base was missing.

"Mum lost a leg later in life, so that's why the cup so meant so much to us," Mrs Judkins says.

"We took the cup to Foil Em! Etching and Design. Well, what

wonderful service and very nice people.

"At short notice Mr Duncan and partner, Raewyn Schubert, went out of their way to find a replacement base and made the cup look like new, even cleaning it without our asking.

"Then, even though they are in business, they would not accept any payment for their work. Janice later delivered them several plates of her home cooking to say thanks.

"We were amazed at their kindness, and Mum's cup was a great talking point at the afternoon tea and really stood out on the table along with photos."

As a winner of an MYOB Awesome Service Award, Mr Duncan gets national recognition

through Newstalk ZB, a framed citation, MYOB software, a Michael Hill gift card and his membership of the Te Awamutu Chamber of Commerce renewed free-of-charge for a year.

The sisters also receive a jewellery voucher.

Te Awamutu chamber chief executive, Rachel Blake, says it is wonderful to have a Te Awamutu business recognised nationally for providing inspirational customer service "and particularly pleasing to have Peter Duncan and Raewyn Schubert's service ethic saluted."

Foil Em! Etching and Design has been in business in Sloane Street for two years and provides a range of engraving services, including glass etching.

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Christmas takes centre stage at Pirongia's St Saviour's Church



Bernice Lennon (left) and Jackie Grider, two of the St Saviour's Christmas collection contributors, in front of the Nativity scene that currently adorns the church's rear wall.

A fabulous Nativity scene is the centrepiece of St Saviour's Church Christmas Festival.

The festival features hand made Christmas gifts, decora-

tions, crafts and novelties, available for purchase in Ye Olde Christmas Shoppe on site.

The festival opened last Thursday in the Anglican church

in Franklin Street, Pirongia and will be open from 10am-4pm daily until Wednesday, December 23.

Morning and afternoon teas are also available.

Merry Christmas to one and all. We thank you for your support and look forward to a prosperous 2010.

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