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Awesome to be on board

THE SUNDAY STAR-TIMES has become a partner in the KiaOraMai Awesome Service Awards.

More than 100 Kiwis across various industries have already won awards.

Businesses must be nominated by clients and customers, with Auckland Chamber of Commerce head Michael Barnett then selecting the winners.

The awards are sponsored by KiaOraMai – which focuses on lifting service skills – and which is a partnership between the Tourism Industry Association and six service-

related training organisations.

KiaOraMai means “welcome and come in” and is designed to convey a Kiwi attitude to visitors and customers. The programme, which hinges around a one-day workshop, teaches staff to talk to a wide range of people without being pushy but while still adding value to their experiences.

To reward the good guys go to www.awesome-service.co.nz and make a nomination. Employers can begin to get their teams trained to KiaOraMai standards by visiting www.kiaoramai.co.nz.